TROUBLESHOOTING FOR INTERFACE

Manual Downloading

Patient information not downloaded to instrument:

1.   Go to **7. Interface** from main menu

2.   **I**nterface menu

3.   Select 1. BactiAlert OR 2. Vitek

4.   **D**Loadlist

5.   Press space bar to **ALL**

6.   Change Date Range to include problem order

7.   **F12**

8.   **F12**

9.   Move the cursor to hi-light the order number

10.   <**ENTER**>

11.   Screen will display "downloading order #......."

12.   Continue to hi-light another order number if required and repeat OR **F1**

13.   **Q**uit

14.   **F1** to exit

Manual Posting

Results from Instrument is not posted to LIS:

1.   Go to **7. Interface** from main menu

2.   **I**nterface menu

3.   Select 1. BactiAlert OR 2. Vitek

4.   **O**pen

5.   Select the date the testing was posted from the instrument

6.   **L**edipost

7.   Move the cursor to hi-light the order number

8.   **F8**

9.   A red "P" will appear beside the order when completed

10.   Continue to hi-light another order number if required and repeat OR **F1**

11.   **Q**uit

12.   **F1** to exit

Restart Instrument

(if Downloading or Posting does not resolve problem):

1.   Go to **7. Interface** from main menu

2.   **S**etup

3.   Select **2 - Micro Instruments**

4.   **R**ead

5.   **F12**

6.   At "BactiAlert" <**Enter**>

7.   **F7**

8.   **F12** x 3

9.   **R**ead

10.   **F12**

11.   At "Vitek" <**Enter**>

12.   **F7**

13.   **F12** x 3

14.   **Q**uit

15.   Select **3** - **AutoDownloading**

16.   **R**ead

17.   **F12**

18.   **F7**

19.   **F12** x 3

20.   **Q**uit

21.   Select **3** - **AutoPosting**

22.   **R**ead

23.   **F12**

24.   **F7**